

Home Office Phone Service

- For the Business Home Worker

COMPARISON GUIDE

Home Office Phone Service and your existing Customer Connect service share many of the same features. Both allow you to forward your calls to your current location, receive voicemail and faxes on the same number and host conference calls.

The primary difference between the Home Office Phone Service and your Customer Connect service is with Home Office Phone Service, controlling your Call Forwarding is done via the Web only where Customer Connect allows you to activate Call Forwarding through any touch tone phone as well as the Web.

The following table highlights the primary similarities and differences: (Differencess are highlighted in yellow.)

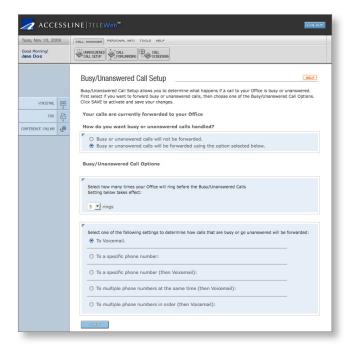
Feature	Customer Connect Number (Find Me/Follow Me)	Home Office Phone Service
Call Forwarding	Redirect calls via the Web, phone or Weekly Schedule.	Redirect calls via Web.
Simultaneous Ringing	Receive a call on multiple phones at the same time.	Receive a call on multiple phones at the same time.
Call Screening	Voice Screening and Urgency Screening.	Voice Screening and Urgency Screening.
Voicemail with Corporate Voicemail Integration	Built-in voicemail box with group messaging.	Built-in voicemail box with group messaging.
Greeting	Played up front- "Hello, you have reached Paul Smith"	Not played up front. Played only before voicemail deposit
Fax Store and Forward	Receive, store, view and forward faxes.	Receive, store, view and forward faxes.
Conference Calling	Host Scheduled and On-Demand Conference Calls.	Host Scheduled and On-Demand Conference Calls.
Home Office Phone Line	n/a	One line of VoIP Phone Service.
Caller ID	n/a	When you place a call from your Home Office Phone Service, the Caller ID shown is the same as your inbound phone number.
Home Office Fax Line	n/a	Optional Fax line for your fax machine.

GETTING HELP

If you have any questions regarding your AccessLine Home Office Phone Service, please contact:

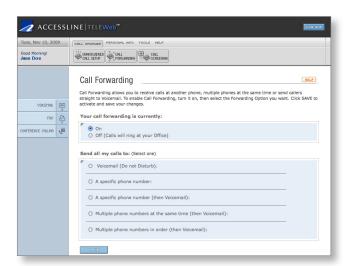
AccessLine Customer Care 877-757-2607

HOME OFFICE PHONE SERVICE WEB PAGES



Busy/Unanswered Call Setup Page on Web

Determine what should happen if your Home Office Phone is Busy or Unanswered.



Call Forwarding Page on Web

Call Forward your Home Office Phone Number to voicemail, another phone number or multiple phones.



Call Screening Page on Web

Enable or disable Call Screening.